INTEGRATED MANAGEMENT SYSTEM POLICY

At Canal Movers & Logistics Corp. we are committed to providing international moving and general cargo logistics services, considering the needs and expectations of our stakeholders, ensuring quality, safety in international trade and continuous improvement of our processes, maintaining our integrated management system and fostering a culture of prevention within our organization. We also reaffirm the commitment to comply with legal and regulatory requirements, as well as the commitment to promote security in the use of information technologies.

OBJECTIVES OF THE INTEGRATED MANAGEMENT SYSTEM

1. Ensure continuous improvement of processes by maintaining the management indicator on improvement opportunities above 90.00%.
2. Maintain the customer satisfaction rate above 90%.
3. Increase the competencies of the personnel in topics related to the security of the logistics chain by fulfilling our training program in 90.00% or higher.
4. Ensure the integrity of CMLC business partners and security in compliance with the requirements of standards, legal requirements and requirements defined by the company, through a verification of suppliers and customers above 90%.
5. Maintain the physical integrity of cargo transport units with compliance above 95%.
6. Identify and manage at least once a year the risks and threats associated with the activities conducted by CMLC, to avoid the materialization of illicit activities such as: drug trafficking, terrorism, money laundering, among others.

SCOPE OF THE INTEGRATED MANAGEMENT SYSTEM

International Logistics Services of Removals and General Cargo in the Republic of Panama

Walter M. Laffitte
CEO