



## Restricted items handling policy

Aiming to provide higher quality services, avoid delays & unnecessary costs to our customers, **any member of Canal Movers and Logistics Corp's staff who identifies a restricted item must notify it on the spot to the crew chief of the removal**, this one must inform client that the article will not be packed nor included on the removal. Customer must be advised on delays and posible extra charges in case restricted items are included into a household goods shipment.

However, if after advice on risks when transporting restricted items, customer still wants to include any of these to the removal, crew chief must ask customer to sign the **Restricted Items form**.

Following articles **should not be packed under any circumstances** on an international removal:

Liquid fuel	Explosives	Archeological pieces
Flammables	Guns	Fossils
Chemical products	Ammunition	Plants
Compressed gas	Matches	Fresh food or fruits
Corrosives (Batteries and all articles containing batteries, such as: <u>laptops</u> , <u>cameras</u> , <u>video cameras</u> , <u>cell phones</u> , <u>tablets</u> , <u>hoverboards</u> (batteries should be removed before shipping, only when it's possible)	Drugs (any kind)	Seeds
Spray cans	Medicines without adequate prescription	Coins, stamp collections
Poisons	Food	Wines and alcoholic beverages



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